**Chapter Notes: Improving Productivity**

Read the third section, Improving Productivity (pages 166-171), in your textbook, and use the following organizer to help guide your note-taking.

1. Define each of the following factors and explain how it can increase productivity.

|  |  |
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| **Factor** | **How can it improve productivity?** |
| Training |  |
| Capital Investment |  |
| Investment in Technology |  |
| New Inventory Systems |  |

1. List three ways that quality and speed can influence price.
2. How can increased productivity actually decrease profitability?