**Chapter Notes: The Production Process**

1. List the four stages of the production process.
2. What factors do you need to consider when determining what raw materials to purchase?
3. Explain what refining does and when it may be used.
4. Why might certain products have to meet government standards of quality?
5. Explain the purpose of the International Organization of Standardization.
6. How does grading help consumer make informed judgments about a purchase?